The Victorian Government Department of Environment and Climate Action (DEECA), formerly the Department of Environment Land Water and Planning (DELWP), values your privacy and is committed to protecting it. This Privacy Policy outlines our practices regarding the collection, use, and sharing of your personal information through the Tarnook GO mobile app. For further details, please refer to the DEECA website privacy statement available at DEECA Privacy Policy.

**Data Management and Security**
The Tarnook GO app collects, uses, and shares personal and sensitive user data as described below:

- Types of Data Collected: We collect personal data including, but not limited to, name, email address, and location data. Sensitive data may include geolocation and device information.
- Use of Data: Data collected is used to provide and improve service offerings, facilitate user interaction within the app, and enhance user experience.
- Data Sharing: We share data with approved third parties only when necessary for the provision of our services. All third-party services are required to adhere strictly to our data protection standards.
- Data Security: Robust encryption and security measures are in place to protect user data from unauthorized access and breaches.
- Data Retention and Deletion: Data is retained only for as long as necessary to fulfill the purposes outlined in this policy. Users may request data deletion by contacting our support team via our Service Desk Portal.

**Contact Information**

For any inquiries or concerns regarding our privacy practices, please contact our support team via our Service Desk Portal.

**Commitment to Privacy**

We are committed to protecting your data and respecting your privacy. We will continuously review and update our practices to improve our service and meet regulatory requirements.

**Changes to This Policy**

We reserve the right to modify this policy at any time. Changes will be posted on this page and within the app, and where applicable, notified to you.